

PROVIDE LONG DISTANCE COACH / BUS SERVICE

SAGA Unit Standard ID	123252
NQF Level	3
Credits	10
Duration	3 Days

Course fee per Learner R1 600.00

Includes Course material, assessment,
light lunch and registration

REG No. 1970/002982/07
VAT Reg. 4030240818
SDL 630701599
TETA03-008

OVERVIEW

The purpose of the learning credited in this unit standard is to ensure that learners are able to safely provide long distance coach/bus services. Learners are required to ensure passenger safety and comfort. Improved passenger services, passenger safety and passenger comfort lead to improved customer service and profitability, decreased human and economic costs due to injury and damage, and an improved professional image of the transport sector.

THE TYPICAL RANGE OF THIS UNIT STANDARD INCLUDES

- Controlled office or workshop environments, transport depots, open yard areas, mobile vehicles and/or customer premises.
- Transportation on the open road.

LEARNING ASSUMED TO BE IN PLACE AND RECOGNITION OF PRIOR LEARNING

It is assumed that learners have already attained the competencies of Mathematic literacy at NQF Level 2, and Communication and language at NQF Level 2. The learner is also assumed to be competent at driving a rigid vehicle, obtaining and communicating transport operational information, and fostering and maintaining customer relations.

UNIT STANDARD ESSENTIAL EMBEDDED KNOWLEDGE

Credited learners understand and can explain:

- Organisational guidelines and policies regarding route selection criteria, luggage carriage and delivery systems, coach provisioning and quality assurance systems, coach and content security procedures, long distance operating procedures and lost luggage procedures.
- Legal requirements regarding legal carrying capacities, emergency equipment and entry and escape provisions on passenger vehicles, and reserved and limited parking for buses and coaches.
- Manufacturer specifications regarding saloon amenities and equipment.

