



**INTERCAPE**



***Safe • Dependable • Affordable***



# INTERCAPE

Safe • Dependable • Affordable

## OUR INTERCAPE STORY

Johan Ferreira Sr. was born in 1934. After 18 years as a schoolteacher in Namibia, he decided to start a bus service in 1971 with one bus and called the business “Central Bus Service”.

Within 5 years the business expanded to 5 busses and the name of the business was changed to “Windhoek Bus Services”. Mr Ferreira started a second company called Intercape in 1979 in Cape Town, South Africa. Intercape started out as a shuttle service between the Airport and the City Centre of Cape Town.

In 1986 Intercape applied for and obtained Intercity permits for the transport of passengers between Cape Town and Port Elizabeth. It was also in this year that Johan Ferreira Jr. joined the company, Intercape.

It is from this platform that the company has grown from strength to strength. Johan Ferreira Jr. bought 100% of the shares of Intercape from the Ferreira family trust in 2008. Today the company is managed by Johann and a handpicked team of highly-skilled and dedicated professionals who are focused on safety, dependability and affordability.

At Intercape our passengers' safety is of utmost importance to us. That's why we take every possible precaution to ensure that we transport our passengers safely and comfortably. INTERCAPE also develops, chooses and introduces products to enhance the passenger's comfort and well-being.

INTERCAPE's product portfolio includes: Mainliner and Sleepliner Intercity Passenger Services, Charter Services and a Counter-to-Counter Parcel Service.

In this service-orientated industry, INTERCAPE also started its own Training Centre in Cape Town to ensure the highest standard and quality of all INTERCAPE staff members. INTERCAPE's Training Academy also offers accredited courses to external companies.

INTERCAPE has the largest infrastructure in the South African intercity industry to support its networks with offices and depots in the following cities and countries:

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Windhoek- Namibia, Gaborone – Botswana, Maputo – Mozambique, Harare – Zimbabwe, Blantyre – Malawi, Lusaka – Zambia, Lilongwe – Malawi, Kitwe – Zambia, Bulawayo – Zimbabwe  
South Africa - Cape Town, Bellville, Mossel Bay, George, Port Elizabeth, King Williamstown, East London, Umtata, Queenstown, Bloemfontein, Johannesburg, Pretoria, Upington, Nelspruit, Durban, Pietermaritzburg

INTERCAPE currently operates 49 daily departures, utilising a fleet of 90 coaches consisting of 57 luxury double deck coaches and 42 single deck coaches, with a permanent staff complement of around 750 employees.



## VISION

In October 2008, Mr Johann Ferreira Jr purchased 100% of the company's shares. Under the new leadership, INTERCAPE Mainliner promotes the Christian Faith in an active way to its clients, as well as all the nations it carries. As the world finds itself in more and more turmoil, INTERCAPE believes that the world needs to focus on God to restore the land.

## PURPOSE & MISSION

To improve the mobility of people in Southern Africa and to provide an acceptable return on investment to its owners in order to build God's Kingdom on earth.

To maintain and grow INTERCAPE as the intercity transport operator of choice in Southern Africa. Through profitable trading and acting as a change agent, INTERCAPE will strive to assist in the establishment of a stable, peaceful, democratic and law abiding society in which it could sustainably exist in the future.





# INTERCITY

## INTERCAPE INTERCITY SERVICES

INTERCAPE is one of the leading and largest privately owned intercity passenger transport services in Southern Africa. The millions of passengers we've carried safely and punctually in this vast subcontinent are testimony to the superior service we deliver day and night. INTERCAPE offers the following intercity passenger services: Sleepliner and Mainliner.

### MAINLINER *More places, More often*

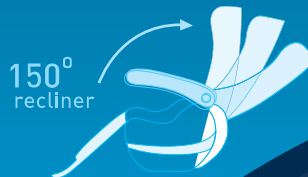
INTERCAPE MAINLINER have an outstanding record of safety, reliability, uncompromising excellence and service.

### SLEEPLINER *Making coach travel a dream come true*

SLEEPLINER is the newest addition to our fleet and is our flagship service, offering passengers premium luxury. SLEEPLINER boasts unique high back, extra wide, 150 degree reclining 'Sleeper Seats' with super soft padding. Less seats are installed on the SLEEPLINER coaches than normal intercity coaches, ensuring a much appreciated 20% extra leg room. Now you are able to sleep your way - all the way to your destination, arriving fresh and functional after your journey!

Our fleet complies with world-class passengers comfort standards and five-star compliance requirements and is equipped with the latest technology, including:

- > heating and air conditioning
- > video and audio entertainment systems
- > on-board toilet and kitchen facilities
- > super-soft reclining seats fitted with seat belts, individual armrests and reading lights.





# GROUP & CORPORATE CHARTERS

INTERCAPE is one of the leading and largest privately-owned transport services in Southern Africa. INTERCAPE is your best way to travel our scenic country, because it offers a superior Charter Service that is the first choice of international and local tour operators, travel agents, corporations, schools and private groups. Our 35 year heritage and continued commitment to providing safe, comfortable and dependable service will guarantee that your charter is a success.

# SUPER LUXURY CHARTERS

NEW **Pb** 52 seater

*elite*

AIR CON HEAT & COOL    TV FM DVD ENTERTAINMENT    RECLINING SEATS

The INTERCAPE Charter fleet offers a wide range of coaches available, ranging from luxury to super luxury 44/52 seat single to 66 seater double deck coaches. These luxurious coaches comply with and surpass world-class standards in passenger comfort. The fleet is equipped with the latest in modern technology:

- > heating and air condition
- > video and audio entertainment systems
- > on-board toilet and kitchen facilities
- > super soft leather reclining seats
- > individual armrests
- > reading lights
- > seat belts / please see our full safety section at the back



Book your charter now: ✉ [charters@intercape.co.za](mailto:charters@intercape.co.za)



# SPORT GROUP CHARTERS

Join the winning circle! Intercaple is your best way to transport your champions on tour, as it offers a cost-effective group charter service that has been top of the league for sports teams and schools for 35 years. Our commitment to providing a safe, comfortable and dependable service ensures that we are on top of our game.

## BENEFITS & FEATURES

					
44 seater	52 seater	66 seater	AIR CON HEAT & COOL	TV FM DVD ENTERTAINMENT	RECLINING SEATS

The INTERCAPE Charter fleet offers a wide range of coaches available, ranging from luxury to super luxury 44/52 seat single to 66 seater double deck coaches. These luxurious coaches comply with and surpass world-class standards in passenger comfort. The fleet is equipped with the latest in modern technology:

- > heating and air condition
- > video and audio entertainment systems
- > on-board toilet and kitchen facilities
- > super soft reclining seats
- > individual armrests
- > reading lights
- > seat belts





# SCHOOL CHARTERS

As top of its class for South African schools, Intercape has been transporting today's youth on their journey to becoming tomorrow's leaders for 35 years. Our continued commitment to providing an entirely safe and reliable service makes travelling with Intercape the educated choice.

## COMFORT & SAFETY

44  
seater

52  
seater

66  
seater



AIR CON  
HEAT & COOL



TV FM DVD  
ENTERTAINMENT



RECLINING  
SEATS

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Book your charter now:  [charters@intercape.co.za](mailto:charters@intercape.co.za)

# PARCEL SERVICE

## INTERCAPE PARCEL SERVICE

Send it > Receive it

Demonstrating the same care and commitment to service delivery, INTERCAPE also offers a counter-to-counter parcel and document delivery service operating between INTERCAPES's 16 booking offices and 7 depots nationwide, including: Bloemfontein, Cape Town, Durban, East London, George, Johannesburg, King Williams Town, Mosselbay, Nelspruit, Port Elizabeth, Pietermaritzburg, Pretoria, Queenstown and Upington.

## DELIVERY TIME

Parcels to be ready for collection from the selected INTERCAPE collection point within 48 hours.

## DOCUMENT DELIVERY

Service Dimensions: Envelopes need to weigh LESS than 1 kg.

To qualify for the minimum delivery fee, the document needs to be in a standard size envelope, and weigh less than 1 kg. Any envelope that weighs more than 1 kg will be charged at the normal 10 kg Parcel Service delivery rate.

## PARCEL DELIVERY

Service Dimensions: Packages that weigh MORE than 1 kg, must be packaged in a box.

Maximum dimensions allowed: Length: 2 m  
Width: 1,5 m  
Height: 1 m



Parcels exceeding 10 kg will be charged at an additional per kg rate. NO perishable or hazardous cargo allowed. Delivery charges are weight and volume dependent. Restricted Parcel dimensions allowed. Only manageable parcels allowed. \*Delivery service excludes door-to-door delivery and INSURANCE.

### WEIGH-IN

We take great care to accurately measure and weigh your parcels.

### TRACKING

A waybill number is issued to make tracking of any parcel easy.

### LOADING

Parcels are loaded with care in a separate section of our trailers.

### INSURANCE

Extra insurance can be obtained at INTERCAPE for further peace of mind.

## PARCEL COLLECTION OFFICES/DEPOTS

Bloemfontein	>	Tourist Centre, Park Avenue
Cape Town Station	>	Cape Town Station
Cape Town Depot	>	Morris Close, Airport Industria
Durban Station	>	65 NMR Avenue
East London	>	Windmill Park, Moore Street
George Station	>	Station Street
Johannesburg Station	>	Park City Transit Centre
King Williams Town	>	King Williams Town Station
Mosselbay Depot	>	Rookan, Smith Street, Voorbaai
Nelspruit	>	15 Louis Trichardt Street
P.E. Perridgvale	>	c/o Nile and Storey Road
P.E. Station	>	c/o Flemming and North Union Street
P.E. Depot	>	5th Ave, Walmer
Pietermaritzburg	>	Burger Street
Pretoria Station	>	Pretoria Station, 1928 Building
Pretoria Depot	>	Clubview Road, Centurion
Queenstown	>	25 Ebden Street Queenstown
Upington	>	Lutz Street
Upington Depot	>	Soutpan Street, Upington Industria



24 Hour Call Centre: 086 1 287 287  
Online Bookings: [www.intercape.co.za](http://www.intercape.co.za)  
International Bookings: +27 (0)21 380 4400  
[hqparcel@intercape.co.za](mailto:hqparcel@intercape.co.za)

# TRAVEL & TOURS

## INTERCAPE TRAVEL & TOURS

Trading as: HARVEY WORLD TRAVEL WELGEMOED

Our agency is independently owned and operated since 1992. We have a highly dedicated team of consultants to ensure that our clients are satisfied. What you will receive from INTERCAPE TRAVEL & TOURS will be a highly personalised service, and a great deal of care and attention will be paid to your individual needs and requirements and those of your company. No more being lost in someone else's priorities. At the same time we have the benefit of two large groups behind us: Intercape (our sister company) and our franchise operators, Harvey World Travel Southern Africa, who are able to provide us with greater buying and negotiating power, and the best possible training, management support systems and procedures. This is where you will be able to take advantage of our specially negotiated, very competitive airfares and hotel rates, whilst dealing with well-trained consultants, who are equipped with the latest technology to assist them in being as efficient as possible.

### SUMMARY OF OUR SERVICES

- > International Flights
- > Regional Flights
- > Domestic Flights
- > International Rail
- > Domestic Rail
- > Coach Reservations
- > Inclusive Tours
- > Coach Tours
- > Car Rental Worldwide
- > Accommodation Worldwide
- > Cruise Reservation
- > Air Charters
- > Specialised Group Travel Arrangements
- > Conference and Related Travel Arrangements
- > Incentive Travel

### OTHER SERVICES

- > Visa Requirement Assistance
- > Passport Assistance
- > Obtaining Foreign Exchange
- > Health Advice
- > Ticket and Document Deliveries
- > Travel Insurance
- > Courier Service
- > Organising International Drivers Licenses

### <CONTACT US>

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# SAFETY & SERVICE



AIR CON  
HEAT & COOL



TV/FM/DVD  
ENTERTAINMENT



RECLINING  
SEATS



SAFETY  
CHECKS + TESTS



TECHNICAL  
DEPOT ASSISTANCE



TRAINING  
ACADEMY



DRIVER SHIFTS  
DRIVER MANAGEMENT



SATELLITE  
TRACKING SYSTEM



"DRIVE CAM"  
TECHNOLOGY

Passenger safety is top priority, and INTERCAPE is not only adhering to, but exceeding the stringent safety standards. The latest technology that we utilise to enhance and assist safety measures, include:

- > Subjecting our fleet to an A-grade certificate of fitness test, including brake tests on a continuous basis. State of the art brake test machines have been installed at major depots.
- > Our professional drivers and attendants are trained and continuously re-evaluated by the in-house TETA accredited Training Academy.
- > INTERCAPE enforces a strict driver hour management programme to counteract possible risk of driver fatigue.
- > Satellite tracking devices are fitted to all vehicles and monitored on a 24 hour basis. These monitor speed and key mechanical data, including driver behaviour and vehicle performance.
- > The "DriveCam" product monitors and record exceptional vehicle behaviour. The recorded "DriveCam" footage ensures the accurate interpretation of incidents encountered en route.
- > INTERCAPE operates seven technical depots throughout South Africa. Safety checks are carried out before each departure. Stringent operational and technical policies are in place to ensure that safety is never compromised.



# ROUTE NETWORK



## <CONTACT US>



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