

# COACH A TEAM MEMBER IN ORDER TO ENHANCE INDIVIDUAL PERFORMANCE IN A WORK ENVIRONMENT

SAGA Unit Standard ID	113909
NQF Level	3
Credits	5
Duration	1 Days

Course fee per Learner R800.00

Includes Course material, assessment, light lunch and registration

REG No. 1970/002982/07  
VAT Reg. 4030240818  
SDL 630701599  
TETA03-008

## OVERVIEW

This Unit Standard focuses on coaching individuals in a business environment in order to improve the level of performance to meet a team's required service levels. The learner is required to demonstrate knowledge and skill in an authentic work situation.

### ➤ CREDITED LEARNERS ARE CAPABLE OF

- Explaining the concept of coaching in a business environment.
- Demonstrating skills and techniques required of a coach.
- Developing an action plan to coach two team members.
- Gathering evidence and monitoring progress.

### ➤ THE TYPICAL RANGE OF THIS UNIT STANDARD INCLUDES

An action plan should include, but is not limited to reference to key performance areas (KPA's), assessment of the situation, gaps in performance, contracting with learners, time frames, resources required, planned outcomes and the measurement of those outcomes.

